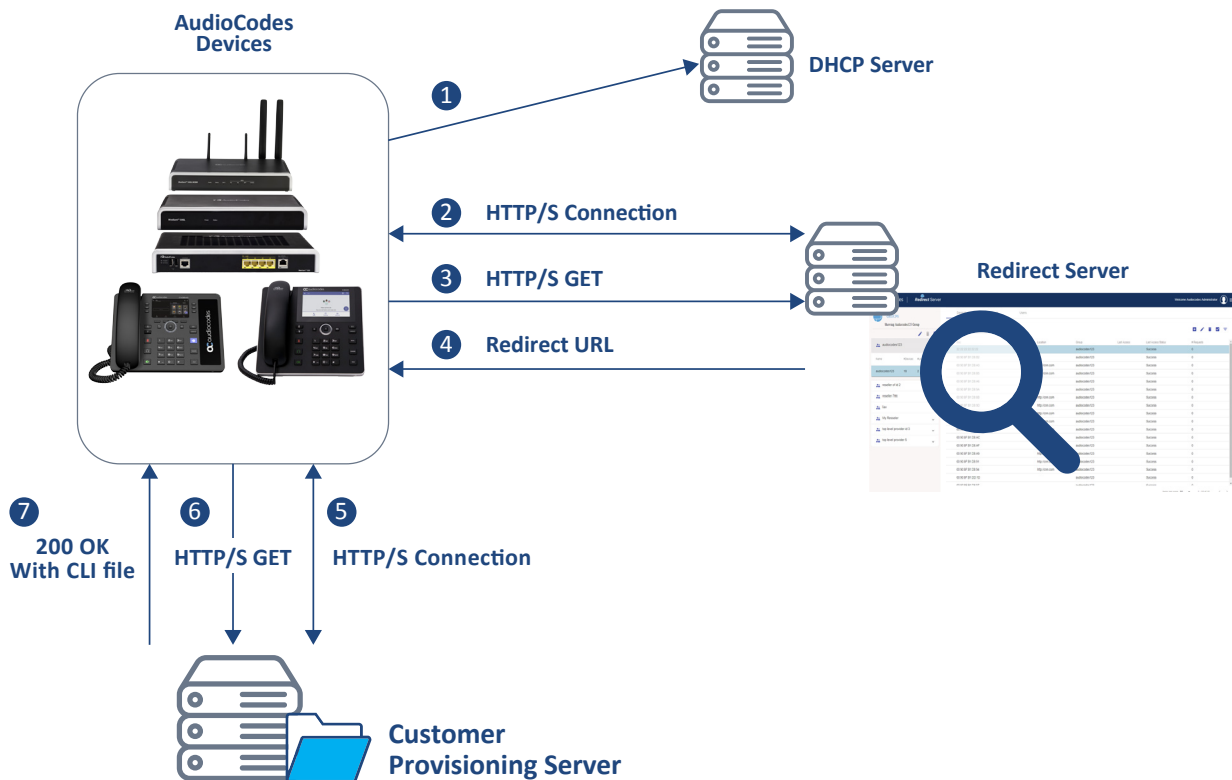


AudioCodes Redirect Service offers an efficient and reliable method for service providers, distributors, resellers and end customers to enable mass auto-provisioning of AudioCodes devices. It achieves this by redirecting generic devices to a dedicated provisioning server when they are first booted up, eliminating the need to pre-configure devices before deployment.

The Redirect Service provides generic AudioCodes CPEs and IP phones with information about the location of a provisioning server which resides in the user's own managed network. This is achieved using a simple, secure HTTPS Redirect request, sent by the CPE to the server as illustrated in the diagram below.

- **Deploy generic AudioCodes CPEs and IP phones out of the box**
Redirect any AudioCodes CPEs and IP phones to any provisioning server
- **Intuitive web-based management**
Manage groups, locations, devices and user levels
- **Fully managed by REST API**
Automate redirect process with northbound REST API
- **Simple updates to server device lists**
Upload/download device lists as CSV files, search and analyze database
- **Resilient, globally available service**
Redirect Server hosted in Azure, with 24/7 availability

Redirect Service – Zero-Touch Provisioning Flow



Connectivity	
Service	Hosted on Azure platform with full availability
Device connectivity	Devices connect via HTTP or HTTPS
Northbound API	Full functionality with REST API
Web GUI	
Users	Includes three permission levels: <ul style="list-style-type: none"> • Monitors: read only • Operators: Create, update and delete devices and locations • Administrators: Create, update and delete devices, locations and users.
Groups	Customers can define two levels of groups: <ul style="list-style-type: none"> • Provider: standalone customer/service provider • Reseller: customer that can create a hierarchy of other customers/projects
Locations	The redirection targets relevant for the current user/group and listed with a URL that represent the location of the provisioning file.
Devices	Devices are listed by their MAC addresses, including relevant information, such as: group, location and last redirect.
Export	Ingress and egress digit manipulation
Upload devices	Upload multiple devices via WEB, CSV file or rest API

The screenshot shows the AudioCodes Redirect Service web GUI. At the top, there is a navigation bar with the AudioCodes logo and 'Redirect Service'. A user profile 'Welcome reseller one' is visible in the top right. The main interface is divided into a sidebar and a main content area. The sidebar shows a 'GROUPS' section with 'Showing Reseller_1 Group' and a list of groups: 'reseller_1' (0 devices, 0 locations) and 'provider_1' (2 devices, 1 location). The main content area has tabs for 'Devices', 'Locations', and 'Users', with 'Devices' selected. A search bar is present above a table of devices. The table has columns: Mac, Description, Location, Group, Last Redirect, Last Redirect Status, and # Requests. It contains two rows of data.

Mac	Description	Location	Group	Last Redirect	Last Redirect Status	# Requests
00:90:8F:25:62:B9		HTTPS://10.10.10.202/<MAC>	provider_1	Nov 26, 2019, 2:56:08 PM	Success	1
00:90:8F:25:62:B8		HTTPS://10.10.10.202/<MAC>	provider_1		Await access	0



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